

Kent Fraud Alert System



TO STOP FRAUD™

Bank Impersonation scams

Be alert to criminals impersonating your Bank and stating there is a problem on your account and that they have set up a safe account for you. They may ask you to send your money to an address by same day recorded delivery as it is under threat of being stolen.

They will generally state that they are from your Banks Fraud department and will then give you some basic details, like your full name, address and date of birth to try and convince you that they are genuine but it is all a **SCAM**. Your Bank or building society will never contact you like this.

If you are unsure if a caller is genuine, then ask for their details and hang up. Then ring 159 to contact your bank using a different telephone to the one that you were originally called on, as criminals can stay on the line. If no other phone is available, then wait 5 minutes and ring someone you know to ensure the line is disconnected, before ringing your Bank.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:

-  never Assume
-  never Believe
-  always Confirm

Get the latest
scam advice: 
[@KentPoliceECU](https://twitter.com/KentPoliceECU)



For further information and advice about Fraud, visit our website at - [Advice about fraud | Kent Police](#)



Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   