Kent Fraud Alert System

Bank Impersonation/Courier Fraud

We have received reports where victims are being targeted by criminals impersonating their Bank. They will state they are from their Banks Fraud Department and that they are passing them through to the "Fraud Squad" as

their Bank account is being used for Fraud. They will ask them to withdraw cash as part of an investigation and to post the money to an address that the criminals supply. The Scam appears all very plausible and is designed to panic the victims into complying with the criminals wishes.

Your Bank or Police will never call like this and ask you to withdraw cash to be posted to an address or to be collected by a courier.

If you get a call like this and are unsure, then STOP. Get their details and then call 159 for your Banks Fraud Department or 101 for the Police but using a different telephone to the one that you were originally called on. If you do not have a different telephone to hand, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.





TO STOP FRAUD™



Contacting Kent Police

Report a non-urgent crime online **www.kent.police.uk/report**Talk to us on LiveChat – available 24/7 **www.kent.police.uk/contact**In an emergency, if crime is in progress or life is in danger call **999**If deaf or speech impaired, text '**police**' and your message to **60066**





