

Kent Fraud Alert System



TO STOP FRAUD™

Bank Impersonation Scam

We have had a report from a Kent resident being targeted by criminals impersonating their Bank. They telephoned stating that they were calling regarding 2 large payments that had been paid from their account. The victim confirmed that they had not made the payments at which point they were told by the criminals that they would cancel their card but for them to be able to send a new card, they would need to send their old card to an address that they supplied. It was a SCAM.

If you get a call like this and are unsure, then STOP. Get their details and then call 159 for your Banks Fraud Department or 101 for the Police but using a different telephone to the one that you were originally called on. If you do not have a different telephone to hand, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:

-  never Assume
-  never Believe
-  always Confirm

Get the latest
scam advice: 
[@KentPoliceECU](https://twitter.com/KentPoliceECU)



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk   