Kent Fraud Alert System



Caller ID's

Do not rely on caller ID to decide if a call is trustworthy. Criminals can copy legitimate phone numbers, to appear like the genuine organisation. The process is called Spoofing and will appear as a genuine number on your telephone.

If you receive a call and it sounds suspicious then hang up and ring back using a trusted number (not a number supplied by them) on a different telephone, as criminals can remain on the line and

not disconnect the call. If you do not have a different telephone to hand, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected before making the call.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud Together, let's stop scammers. Remember, ABC: <u>mever</u> **A**ssume never **B**elieve always **C**onfirm Get the latest scam advice: @KentPoliceECU



Report a non-urgent crime online www.kent.police.uk/report Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact In an emergency, if crime is in progress or life is in danger call **999** If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.





