Kent Fraud Alert System



Courier Fraud ALERT !!! - Please share

We have seen an increase in reports of courier fraud across the county during February.

Last week we received 6 reports in one day in the Dartford area.

Those 6 attacks have been using various ways to target individuals but the most popular has been to call stating they are an officer from a London Police Station and that someone has either been arrested with the victim's card or that they have arrested a family member with their card. They will then ask for money or the victim's cards as evidence, which they will collect by courier. The criminals may even ask you as part of an investigation to purchase gold/gold bullion for them to collect!!!

Another call impersonated HMRC stating the victim owed Tax and that they need to pay a courier by that evening or they face being arrested by Police.

All of these are scams, the Police and HMRC will never contact you like this.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Have you been asked to withdraw cash by the police?

This is a scam.

The police or your bank will never:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received: • Don't give out any personal or financial information.

- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone
- again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police do not call a number they have provided.
- Report suspicious activity straight away.





Report a non-urgent crime online **www.kent.police.uk/report** Talk to us on LiveChat – available 24/7 **www.kent.police.uk/contact** In an emergency, if crime is in progress or life is in danger call **999** If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk

