

# Kent Fraud Alert System



**TO STOP FRAUD™**

## Delivery Scams Happening Now

We have received reports of Kent residents receiving packages addressed to them but found that they contained items that they had not ordered. A short while after the packages were delivered a courier is reported to have re-attended their address to collect the packages, claiming they had been delivered in error and that they will take them back for them.

However, it is a scam. As the criminals have ordered the goods and then arranged delivery to the victim in the victim's name and to the victim's home address, with the criminals then collecting the goods stating that they were delivered by mistake.

The first time the victim knows that there is a problem, is when they are contacted for payment of the goods. Often the items ordered are high value Mobile Phones and Laptops.

If goods are delivered that you have not ordered and are marked with your address, then you should inform the company that sent it and wait for them to send a courier. Always check with them which courier company is making the collection and when they will arrive. If someone knocks on the door claiming to have come to pick it up after it was delivered by mistake, then do not hand the items over.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest  
scam advice:



@KentPoliceECU



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)   