Kent Fraud Alert System

TAKE FIVE
TO STOP FRAUD™

On line selling scam

If you are selling items online, be on the lookout for this scam. Criminals are posing as buyers on sites. They will often state they are "too busy with work to collect the items" but they will send a courier to your location to collect and pay you the cash for the item at the same time as collection. If you agree to this, the criminal will then ask you to pay an insurance fee on the cash payment which they will advise will be refunded when the item is received by them. The criminal will then send you an email that appears to be from a trusted delivery company. The email contains a link that you are encouraged to click and to pay the fee. However, the link will take you to a convincing looking website under the control of the criminals that is designed to steal your personal and financial information.

- Most legitimate delivery companies do not offer a service where a courier will carry cash payments and pick up an item.
- Be suspicious if a buyer on any online marketplace offers to pay for an item using a courier or another unusual method or if they ask you to pay any kind of insurance/delivery costs.
- Don't click on any links in suspicious emails. If you do click on a link, do not provide bank or security details and never download software on to your device.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together, let's stop scammers.

Remember, ABC:

never **A**ssume

never **B**elieve

always **C**onfirm

Get the latest scam advice: @KentPoliceECU

Kent Police

Contacting Kent Police

Report a non-urgent crime online **www.kent.police.uk/report**
Talk to us on LiveChat – available 24/7 **www.kent.police.uk/contact**
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text '**police**' and your message to **60066**

www.kent.police.uk