Kent Fraud Alert System



Shoulder Surfing at Cash Points

I have recently been speaking to colleagues in the banks who have informed me of a rise in shoulder surfing incidents in Kent. This basically involves when you go to use a cash machine and the criminal then looks over your shoulder to see your PIN number. They will then follow you away and distract you, whilst an accomplice steals your Bank Card.

When using a cash machine always be aware of anyone standing too close behind you and shield your hand when inputting your PIN Code. If you think that someone is standing too close or acting suspicious, then do not carry out the transaction and report it to Bank Staff or the Police.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together, let's stop scammers.



Remember, ABC:







Get the latest scam advice: **@KentPoliceECU**



Report a non-urgent crime online **www.kent.police.uk/report**Talk to us on LiveChat – available 24/7 **www.kent.police.uk/contact**In an emergency, if crime is in progress or life is in danger call **999**If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.





