

Kent Fraud Alert System



TO STOP FRAUD™

WhatsApp Scams or the scam of mum and dad

Recently we have seen an increase in reports for this crime type.

Criminals will typically claim to be a family member and will usually begin the conversation with “Hello Mum” or “Hello Dad”



They will say that they are texting from a new mobile number as their phone was lost or damaged and will go on to ask for money to purchase a new phone or claim that they need money urgently to pay a bill.

The criminal will supply their bank details for payment, with some criminals coming back on multiple occasions until the victim realises they have been scammed.

How to protect yourself

- If a family member or friend makes an unusual request on WhatsApp, always call the person to confirm their identity.
- You can report spam messages or block a sender within WhatsApp. Press and hold on the message bubble, select ‘Report’ and then follow the instructions.
- Never share your account’s activation code (that’s the 6 digit code you receive via SMS)

Remember to use the ABC of scam awareness and never Assume or Believe a text or email is genuine but Confirm.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

To find out more about fraud, visit our website at [Advice about fraud | Kent Police](#)

Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice: 
[@KentPoliceECU](#)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you’ve pre-registered with the emergency SMS service.

www.kent.police.uk   